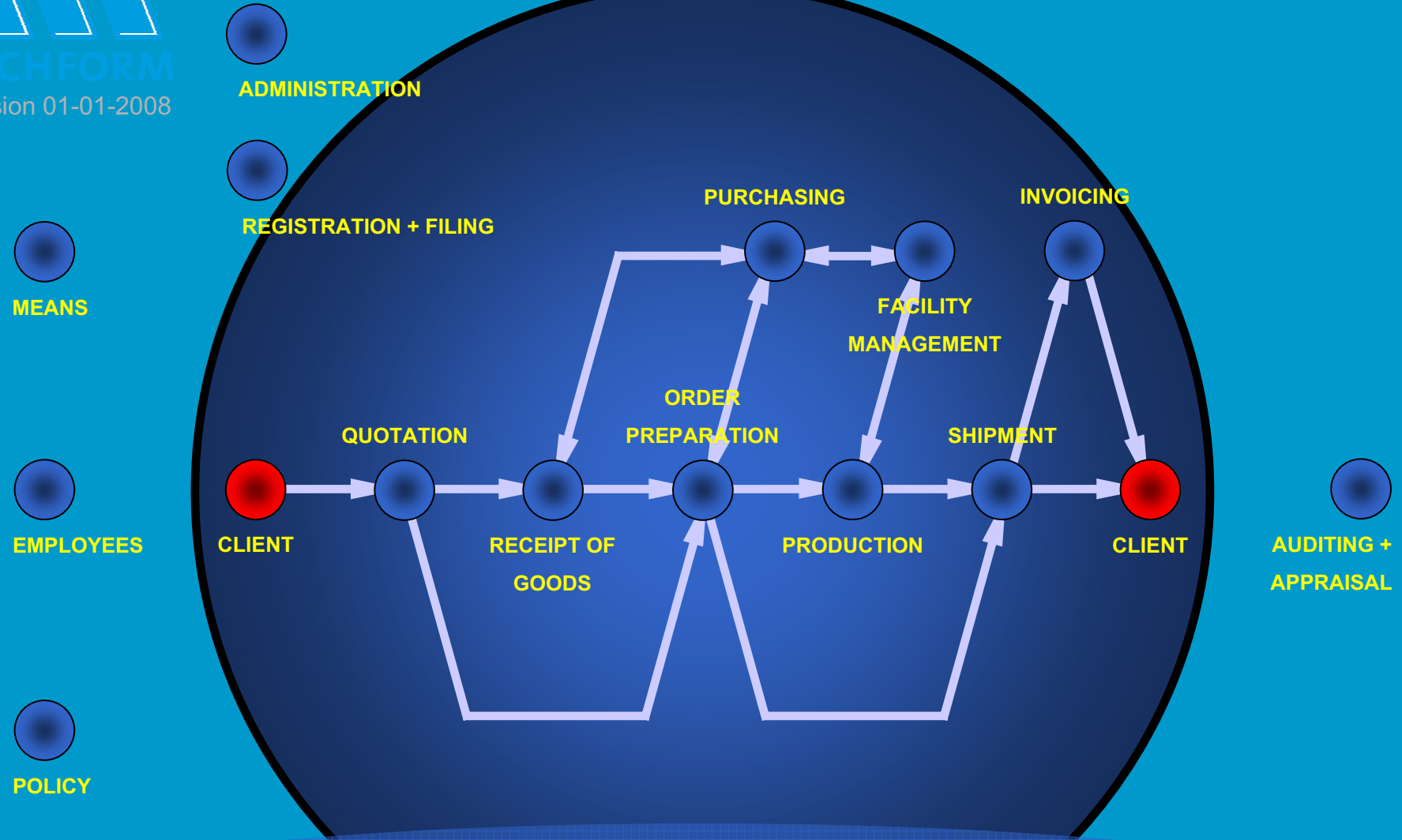


IN CIRCUMSTANCES THE DOCUMENTED SYSTEM DOES NOT ANTICIPATE FOR
ACTED SHOULD BE WITH COMMON SENSE TO ONES OWN SOUND JUDGEMENT



DEFICIENCIES – COMPLAINTS - IMPROVEMENTS